



## **Frequently Asked Questions Regarding the Renovations to the Jean Bradbury Building**

### **Question: What will the renovations mean to participants that attend JBB programs?**

All participants will continue to attend programs at JBB throughout the renovations. There is ample program space to comfortably accommodate all of our participants, staff, and programs. We will continue to monitor and assess space and the operation of programs throughout the renovation process.

### **Question: How long are renovations expected to last?**

The renovations will be done in two phases. Each phase is expected to take between 4 – 6 months. Phase one will begin with the South side of the building (the greenhouse side) with the North side being done in Phase two. In total, we expect the renovations to take 10 – 12 months.

### **Question: What will be the impact on participants during the renovations?**

We are working diligently to ensure that there is little to no impact on our participants at JBB throughout the renovations. We have calculated the square footage with the number of people enrolled in our programs and have determined that we have ample space. There is sufficient program space to continue to accommodate all those that regularly attend programs there. We have carefully planned for each program to have enough space and access to restrooms during the renovations. We will continue to monitor and assess space and the operation of programs throughout the renovation process.

### **Question: What is the plan for programs at JBB during the renovations?**

No program will be transferred. All programs currently at JBB will continue to operate as normal in temporary space within the building.

### **Question: Will there be a decrease in staff during the process?**

No. We will maintain current staffing levels throughout the process.

### **Question: Will the renovations affect the quality of care participants receive?**

Absolutely not. Our mission is focused on putting the wants and needs of our participants at the forefront of what we do. That will remain true during the renovations and long after they are completed.

### **Question: Is Providence Center coordinating these changes with DDA, Service Coordination?**

Yes. We are communicating regularly with DDA, Maryland Office of Health Care Quality, and Service Coordination. We will continue to communicate with them throughout the renovations.

### **Question: Will construction workers have access to participants and/or active program sites?**

Our most precious resources are our participants and staff. We are committed to keeping them safe throughout the renovations. Therefore, we have taken measures with all contractors on site that they will not have access to the part of the building that is not being renovated. Construction workers and those involved in the renovations will not have access to our participants or program sites. We will have stringent protections, including at least one barrier wall that is soundproof, to ensure that those working on the building will not have contact with our participants or staff without being personally escorted by the Program Director.

**Question: What will Providence Center do to minimize the impact of the construction to participants that will remain at JBB during the renovations?**

Throughout this process, from the discussions about embarking on a capital campaign to renovate JBB to today, the care and support of our participants are our greatest priorities. As such, we are working with the contractors to perform much of the demolition work during non-program hours and on weekends. Also we will work to minimize noise, dust, dirt, debris, and any other byproducts of the work by constructing at least one barrier wall that is soundproof. And those participants that are especially sensitive to noise will attend programs at the furthest point from the construction. We will also have designed quiet areas throughout the renovations to further ensure that those participants that need quiet time have access to areas for that purpose alone.

**Question: Will participants have outdoor access to the construction area?**

No. There will be fencing to cordon off the active construction areas from the operation portion of the building.

**Question: What other security measures is Providence Center taking to keep staff, participants, and the facility safe during the renovations?**

We are working closely with local fire and police personnel as well as with our security company to keep the security and safety of the active portion of the building safe.

**Question: How will parking be handled during the renovations?**

We are still analyzing our parking capacity and hope to be able to accommodate all staff, transportation, and construction vehicles. But we are working on alternative plans in the event that the contractor requires a separate trailer or additional vehicles.

**Question: How will the renovation affect the drop off/pick up of participants at JBB?**

Again, we are working diligently to ensure that there is little to no impact on our participants at JBB throughout the renovations, this includes delivery and pick up of our participants. While the entrance and exit doorways will change with each phase, participants will come and go on their regular form of transportation. Fencing will cordon off the active construction areas from the operation portion of the building as well as the delivery and pick up area.